



SPECIAL TRANSIT ADVISORY BOARD

MINUTES: August 9, 2012

The Special Transit Advisory Board convened in regular session on August 9, 2012, at 717 W Main Street, Arlington Parks and Recreation Board Room, Arlington, Texas 76011, with the meeting being open to the public and notice of said meeting, giving the date, place and subject thereof, having been posted as prescribed by Chapter 551, V.T.C.A., Government Code, with the following members present, to-wit:

Members Present:	Stephen Prenger, Board Chairman	Place 9
	Nancy Herren	Place 1
	Myra McGlothen	Place 2
	Bob Hester	Place 6
	Mary Rodriguez	Place 7
	Marilyn Priddy	Place 8
Members Absent:	Lico Reyes	Place 3
	H. Suzanne Kelley	Place 4
	Joe Clark	Place 5
Staff Present:	Bob Johnson, Transit Manager	
	Alex Radke, Transit Operations Supervisor	
	Natalie Tutt, Customer Service Specialist	

I. Call to Order

Stephen Prenger, Board Chairman, called the meeting to order at 3:07 p.m., in the Administration Board Room of the Arlington Parks and Recreation Department, located at 717 W Main Street, , Arlington, Texas 76011.

II.

Items for Board Information, Discussion and Action

A. Introduction of New Board Members.

Chairman Prenger gave a personal introduction and went around the room, giving new board members an opportunity to give personal history and also the opportunity to be familiarized with members of Handitran staff.

B. Approval of Minutes for May 10, 2012.

Chairman Prenger requested a motion to approve the minutes. Myra McGlothen moved to approve the minutes as written. Marilyn Priddy seconded, and the motion carried unanimously.

C. Service Reports for 3rd Quarter FY12

Bob Johnson gave a breakdown of the charts for the 3rd Quarter Service Reports. Bob outlined the quarterly reports and gave an overview of the statistical information. Marilyn Priddy motioned to approve, Nancy Herren seconded. All in favor and the motion carried unanimously.

D. 3rd Quarter Report to Council

Bob Johnson gave an overview of the report to Council. Chairman Henderson requested a motion to approve the reports. Marilyn Priddy motioned to approve the reports and Nancy Herren seconded. All in favor and the motion moved unanimously.

E. Complaints and Comments

Bob Johnson gave an explanation to the new board members and briefly went through the complaints and comment with the board.

F. Handitran Overview/Board Information

Bob Johnson gave a Handitran 101 overview of Handitran. Bob explained, in complete detail, the entire Handitran operation. Giving examples of scheduling and the differences between promised times and estimated times.

G. Community Outreach

Dan Gadbury shared with the board the information about the transportation resource, MY Ride.

III. Public Participation

Dan Gadbury - Tarrant County MHMR; My Ride Transportation Resource.

IV. Board Requests For Future Agenda Items

Chairman Prenger offered the board members the opportunity to visit Handitran as a group to get a tour and to the full operation live. Chairman Prenger also suggested that the board members take advantage of a “secret shopper” opportunity to be able to see the experience from a passenger’s perspective.

The next meeting is Thursday, November 8, 2012 at 3:00 p.m., at this same location.

V. Adjournment

The meeting adjourned at 4:47p.m.

BJ/nt

NOTE: Minutes of all Special Transit Advisory Board meetings are a matter of public record and are kept on file in the Handitran Administrative Office, 1101 West Main Street, Arlington, Texas 76013. Any Board member or interested party has the right to review these minutes at the Handitran Administrative Office.
